

3rd Quarter 2012

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Interesting
Statistics

Kentucky's Mandatory Insurance Program

On June 7, 2012, the fifth business day of the month, 30,828 uninsured notices were sent to Kentucky residents whose motor vehicle insurance could not be verified through AVIS. Of that total, 17,430 residents have had their motor vehicle registration canceled. On July 9, 31,037 uninsured notices were sent. Though there was a slight increase, we do anticipate that during the coming months we will see a decrease in these numbers.

Currently MVL and COT are working together to create a monthly report that will detail the VINS/individuals whose registrations have been canceled. The report will be sorted by county and available on Document Direct for clerks to review.

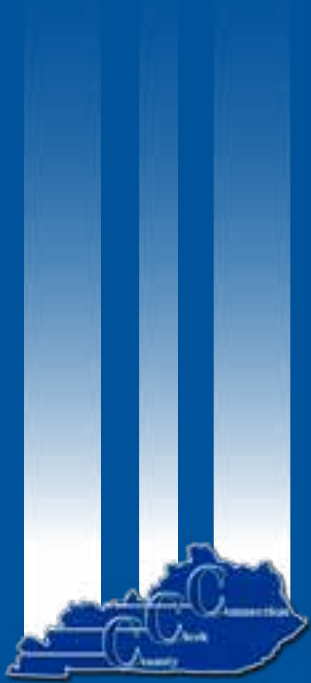
Additionally, we are working to implement a process for the "returned" mail that has been generated from the uninsured notice mailings. Ultimately, we would like to be able to provide your offices the name of each individual in your counties who was sent an uninsured notice, but did not receive it. It will be at the dis-

cretion of each office how it wishes to utilize this information.

Please be on the lookout each month for statistical emails pertaining to the Kentucky Mandatory Insurance Program and how it may affect your office.

If you have any questions, please visit the Mandatory Insurance website at: <http://transportation.ky.gov/Mandatory-Insurance>

Or click on the Insurance logo (shown below) on the Kentucky Transportation Cabinet's home page: <http://transportation.ky.gov/Pages/default.aspx>





Customer Service Center Corner

Chris Waugh, Floyd County Clerk, took advantage of an opportunity to improve service to his customers by envisioning a quick and efficient way for them to obtain service without leaving the comfort of their vehicles. Ultimately, Waugh was able to put in a drive-thru at his main branch office in Prestonsburg that provides the convenience and quick service his customers enjoy.

Waugh worked for a long time to get the agreements in place with the city to start this project. He strived to make it easier on the elderly, parents with small children and



any others that had difficulty getting into his office or finding parking in the area. Waugh was able to lease the adjacent parking lot to the clerk's office from the city for \$1 and enlisted the services of South East Banking to perform the installation of the drive-thru. It was built to function much like area banks with an underground tube-delivery system that feeds from the parking lot into the clerk's office.

The drive-thru has been operational for more than a year and all services are offered. However, on occasion, a customer is asked to park and come into the office if an issue with a transaction is causing a lengthy wait for other customers in line.

Tonya Foley, Floyd County Deputy Clerk, explained customers were initially intimidated by this change and shied away from using it, but explanations of how to proceed through the drive-thru were posted and the service has increased in popularity. The clerk's office has received excellent feedback from its constituents and the staff has enjoyed serving its customers in this new way.

If other counties are providing services in an unusual or extraordinary manner, please let us know and you may be part of the next Spotlight on Customer Service.



New Release of License Plates

MVL is excited to announce three plates
that will be released in fall 2012.

More information will be provided at a later date as we finalize the details



KY Chiropractic Association



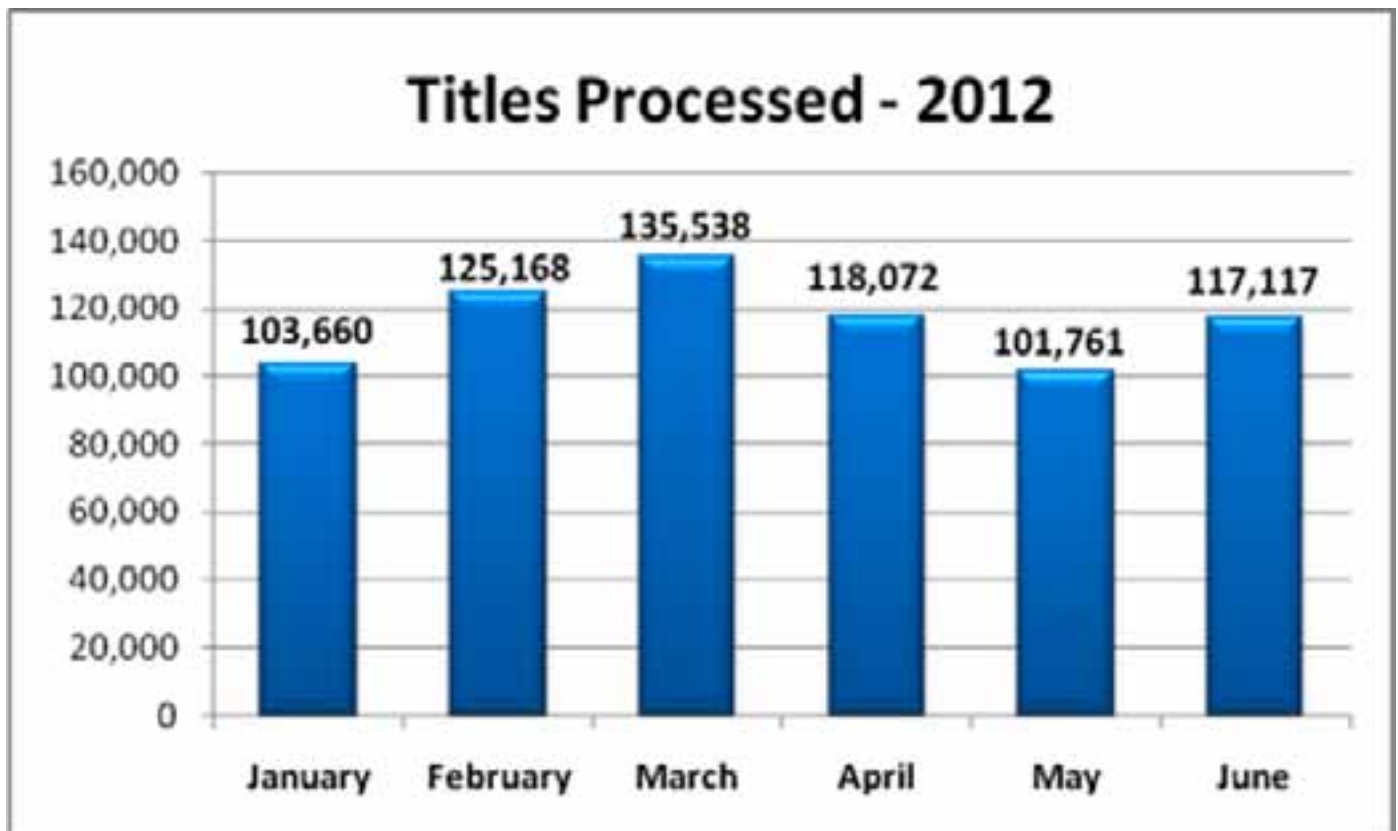
Support KY Libraries



KY Horse Council



Titles Processed in 2012



Interesting Statistics from MVL

Top Five Plates Sold in 2011



Friends of Coal
15,475 Sold



Army Veteran
6,664 Sold



Historic Vehicle
5,870 Sold



University of Kentucky
5,870 Sold



Breast Cancer Awareness
5,448 Sold

Vehicles Registered in Kentucky

Second quarter of 2012 Statistics:

- The Rebuilt Section received approximately 10,020 applications
- KYTC One Stop Shop served 1,211 Motor Vehicle Licensing customers
- The Customer Service Center escalated 18,083 phone calls to Motor Vehicle Licensing

Historic Vehicle Information

The total number of historical vehicles registered is 44,806.

KRS 186.043 states in part, "historic vehicle shall mean all motor vehicles twenty-five (25) years old or older, which are used primarily for exhibition in shows, parades, tours, and other special uses, but not for general transportation. Historic vehicles shall be registered and licensed by the Transportation Cabinet. The registration shall be in lieu of registration and license required by KRS 186.020 to 186.270."

HELPFUL WEB SITES & 800 NUMBERS

Vehicle Titles

1-800-244-9036

<http://transportation.ky.gov/Motor-Vehicle-Licensing/Pages/default.aspx>

Vehicle Registration

1-800-244-9410

<http://mvl.ky.gov/KyRenewWeb/requirementpage.jsp>

Government & Community Services

1-888-567-1373

<http://kycare.net/>



Peanut Butter-Pretzel Truffles

Ingredients

- 1½ cups whole tiny twist pretzels
- 1/2 cup creamy peanut butter
- 1 tablespoon unsalted butter, at room temperature
- 2 tablespoons light brown sugar
- Pinch of salt
- 3 tablespoons powdered sugar
- 1 tablespoon vegetable shortening
- 1 cup semisweet chocolate chips
- 2 tablespoons peanut butter chips

Directions

1. Line a baking sheet with waxed paper; set aside.
2. Place pretzels in a re-sealable plastic bag and run a rolling pin over the bag crushing the pretzels into small bits; set aside.
3. In a small bowl, combine the peanut butter, butter, brown sugar and salt until completely blended and smooth. Add the pretzel bits and mix thoroughly. Add the powdered sugar and mix until completely combined. Chill in the freezer until firm, about 15 minutes.
4. Shape into balls using 2 teaspoons of dough for each ball (use your fingertips to shape the balls-the mixture is sticky). Place on prepared pan and place in the freezer until firm, at least 15 minutes.
5. Melt shortening and chocolate chips together in a metal bowl over a pan of lightly simmering water. Stir occasionally until smooth, and remove from heat.
6. Working about 4 balls at a time, dip balls in chocolate using a spoon or a dipping fork and place on a waxed paper lined baking sheet. Keep the un-dipped balls in the freezer until ready to dip.
7. Once you have covered all the balls in chocolate, place in the refrigerator until the chocolate coating is set. Once the coating is set melt the peanut butter chips and drizzle over each truffle. Return to refrigerator until drizzle is set. Store in an airtight container in the refrigerator.

The County Clerk Connection...



wants your feedback.

Email us your thoughts & suggestions!

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Or call: (502) 564-7000 ext 4153

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